

2.3.1 SERVICE MAPPING COMPLETED EXAMPLE

This completed example illustrates how a community might document an existing service using the Healthy Brain Community: Existing Services Mapping Template. It is provided for guidance only.

1. ORGANIZATION / SERVICE / CITY

South Dakota Department of Human Services

Type of service – support and services for aging populations and people with disabilities

City – Rural town

2. TYPE OF SERVICE

- ☐ Health / Medical Care
- ☐ Mental Health / Counseling
- ☐ Dementia / Cognitive Support
- ☐ Social / Recreational
- ☒ Respite (in-home / residential)
- ☐ Caregiver Support
- ☐ Transportation
- ☐ Home Care
- ☐ Long Term Care / Assisted Living
- ☐ Nutrition Services
- ☐ Adult Day Services
- ☒ Educational / Training
- ☐ Other: _____

3. TARGET POPULATION

- ☒ Caregivers
- ☒ Older adults (65+)
- ☐ Individuals at risk / with cognitive decline / dementia
- ☐ Other

4. DESCRIPTION OF SERVICE

The Department of Human Services contracts with organizations to provide caregiver education, support groups, respite coordination, benefits counseling, and referrals to community resources. To locate an organization near your community, visit <https://dakotaathome.sd.gov/> or <https://dhs.sd.gov/en/caregiver-family-member> to learn more.

5. ELIGIBILITY CRITERIA

Family caregivers of older adults age 60 and over. Some services may have income-based eligibility or priority given to caregivers of individuals with higher levels of need.

6. ACCESSIBILITY

Services are available through the main office located in River Valley and by phone. Most services are provided at no cost. Limited evening hours are available. Transportation is not provided directly, but referrals are available.

7. REFERRAL / ENROLLMENT PROCESS

Caregivers may self-refer by phone or online. Referrals are also accepted from healthcare providers, public health, and community partners.

8. CONTACT INFORMATION

Phone: 1-833-663-9673

Website: dhs.sd.gov

Email: dakotaathome@state.sd.us

9. GAPS / NOTES

Caregivers report a need for more evening and virtual support options. Opportunities exist to expand dementia-specific training for community partners.